

# VerizonWireless.com/Discounts Desktop RYL and Employment Validation Experience

Click to Start Demo

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# **VZW.com/Discounts Landing Page**

#### What's on this page

Employees or affiliates who navigate to VZW.com/Discounts are presented this page. The user has two options –

#### **Existing Verizon Customers –**

Use *Existing Verizon Customers* if the user needs to complete an RYL or Employment Validation. To start the process, the user must –

- Enter their MTN
- · Click Log in and Validate

#### Not Yet a Verizon Customer -

If the user is not yet a Verizon customer but wishes to sign up for Verizon service –

• Complete the *Not yet a Verizon customer* field by entering a work email address

• The user will receive an email to start the shopping experience

• The ECPD ID will be added to the account once the activation is complete

# Welcome to Discounts by Verizon Wireless

Your portal to great savings on premium products & services on the largest high-speed wireless network in America.

#### Register your personal wireless account for a new discount.

Verizon Wireless offers you discounts on wireless products and services based on your employment or affiliation with an organization that has an agreement with us.

#### Renew an existing discount on your personal wireless account.

Your employment or affiliation status may change over time. Verizon Wireless will periodically ask you to validate your current employment status in order to ensure we have accurate information regarding the company you work for and the discount for which you are eligible. If you have changed employers, you may still be eligible for a discount through your new employer.

Start saving now by entering any Verizon Wireless phone number associated with your personal wireless account below.

If you are new to Verizon Wireless and have an employer issued work email address, you can enter the address below to check your eligibility status.

# Choose an Option Below to Get Started:

Discounts apply to eligible plans and features. Prepaid service is not eligible for discounts through this program. Discount program and amounts are subject to change and may be modified or discontinued at any time.

#### Existing Verizon Customers

Log in to your account to validate your employment.

Enter your My Verizon User ID or Mobile Number:

Click here

Log in and Validate

Forgot your User ID?



Corporate



Military & Veterans

Education

Government







Enter your work email address to check your discount eligibility.

Enter your Work Email Address:

Confirm your Work Email Address:

**Check My Discount Eligibility** 



# **Account Verification**

### What's on this page

Once the user has entered their mobile number, they will need to complete this Account Verification step. The user will be presented with one of two options; Billing Zip and Last Four of SSN (pictured) or their My Verizon password.

#### Zip/SSN -

If the user is not registered for My Verizon, account verification will be via Billing Zip and Last Four of SSN.

#### My Verizon -

If the user is registered for My Verizon, account verification will be via My Verizon password.



\* Zip/SSN pictured. If the user has My Verizon, this page will display the My Verizon password field.



Users can select their method of verification to complete their RYL (Register Your Line) or Employment Validation submission. These choices are by; Work Email Address or by Paystub.

#### Work Email Address -

If a user has access to work email, this is the most efficient method of completing an RYL or Employment Validation Submission. As part of the process, the user must be able to receive and act on an email we send to them (see upcoming).

#### Paystub -

If no work email is available, a user can submit a paystub or approved document (see OST 18972 for details).





This is a simple data entry page. The user should enter (and confirm) their work email address in the entry fields.

The work email domain must be on the ECPD profile in order for the user to use this method. The majority of customers use this method. If the profile does not have an email domain, then the user will get an error message (see upcoming). users are unable to use email addresses from ISP's such as Gmail or Yahoo etc.

Please fill o	out the form below a	and select "Valid	ate My Work E	Email Addre	ess".	
All fields are	required.		-			
Mobile Numb	<b>)er:</b> 862-555-1234					
Enter your W	/ork Email Address:*					
Confirm you	r Work Email Address	i:*				



Click

This page only confirms that their work email address was accepted but this does not confirm that a user has completed the process.

Important: The user must go to their work email address within 72 hours of submitting and click on the Confirm button within the email (token) they've received. If this is not done in 72 hours, the user will need to start the process over again.





This is the email token the user receives at their work email address.

**Important:** The user must click Confirm My Discount link within 72 hours. If this is not done in 72 hours, the user will need to start the process over again.





This is the confirmation page if a user successfully completes the process.

The page includes the transaction tracking number, details on what the discount is and when it would be applied. The confirmation page also advises that we may periodically ask to validate their employment.

Your Disc <u>oun</u>	t Information
Tracking Number:	W1234567891011
Eligible Discount:	You are eligible to receive 8% off the monthly access fee
	on eligible plans and features (restrictions apply to
	prepaid, already discounted or promotional plans).
	Please allow 1 to 2 billing cycles for any discount
	updates to appear on your monthly bill.
Verizon Wireless will p	eriodically request you to validate your current employment
status. This second as	e have accurate information regarding the company you work

If unsuccessful, go to the error message page.





If the users work email address is not valid, they can choose to upload a paystub. By clicking the link, the user will be directed back to the page where they can select the paystub option.

Please Provide Your Paystub					
We're sorry, we could not validate your current employment based on the work email address you provided. If you mistyped your email address, please try again.					
Your Information					
Mobile Number:862-555-1212Email Address:fakeemail@gmail.com					
You may also validate your current employment by providing a copy of your recent paystub           Validate by Paystub         Click here	either electronically or through the mail.				



# **Paystub Path Data Entry Form**

# What's on this page

This is a data gather form for input of the user's account , contact and employer information.

The account information is already pre-populated from the previous login step. The user enters their contact information (personal email is ok), and their employer/organization information (should be company headquarters address)

Employment Validation For	n
Please complete the form below. On the following page, you company name and date must be legible on the image you employee number or bank account number. If you prefer, you	will be asked to upload an image of a recent paystub dated within the last 60 days. Your name, upload. Please black out income or other sensitive information such as social security number, u can send a copy of your paystub via mail.
Fields marked with (*) are required.	
Customer Information	Employer Information
Mobile Number: *	Company Name: *
862-555-1212	
Billing ZIP Code: *	Corporate Headquarters Address 1:*
07920	
Email Address: *	Corporate Headquarters Address 2:
Confirm your Email Address: *	Corporate Headquarters City: *
	State: * ZIP Code: * Select State
Back Continue C	lick here



Once the user has entered their user data, they will navigate to this upload page to submit their proof of employment document.

- Upload an Image of a Paystub dated within the last 60 days
- Customer Name, Company and Date must be legible
- Any sensitive personal information (income, SSN, Employee Number, Bank Account Info etc) should be blacked out
- •The document can be up to 5MB and in the following formats: .jpeg, .jpg, .png, .tif, .gif or .pdf.

Click Browse and attached a document from their files on their PC.

Employment Validation Form	
Please upload an image of a recent paystub dated within the last 60 days. Your name, company name and date must be legible on the paystub. Please black out any income or other sensitive information such as social security number or employee number or bank account numbers.	
<ul> <li>Before you continue -</li> <li>Your document must be in one of the following formats (maximum file size is 5MB): .jpeg, .jpg, .png, .tif, .gif or .pdf.</li> </ul>	
Please click the "Browse" button below to search for your document. Browse No file selected.	
Back Upload My Paystub Click here	



If the proof of employment has uploaded successfully, the user is navigated to the following navigation page. However, this page only confirms that the document and submission has been received. The documents are still subject to review and the status emailed to the user upon completion.

